



Seasonal Hospitality Team Member - YHA Hartington Hall

Team Member – YHA Hartington Hall

Hours – 3 vacancies for 15 - 42.5 hours per week

Live Out

Rate of Pay - £9.50 - £10.42

Team Member skills and experience:

Our team member role requires flexibility to cover different shifts and tasks. It's an advantage but not essential that our team members have worked in a face-to-face role with customers previously.

Experience in hospitality or customer service is desirable.

Duties vary so good communication skills, excellent timekeeping and basic IT skills are advantages. A food safety qualification is desirable but not essential.

Knowledge and understanding of YHA's core purpose and experience of working in a team are beneficial.

Team member role responsibilities:

Our team members cover a wide range of customer-facing duties throughout the hostel, delivering an excellent service to all guests and visitors so they have a great experience at YHA.

Your day-to-day duties may include:

- working on reception, providing information about the hostel and local area
- carrying out cleaning and housekeeping duties
- preparing food in the kitchen
- serving food and drinks front of house

It's important to note that the role can be physically demanding; you'll be standing for extended periods of time, required to make bunk beds and clean guest accommodation to a high standard.

We are YHA.

A 90-year-old charity and social enterprise dedicated to connecting people with nature, the outdoors, culture and heritage through brilliant hostel stays and experiences. We operate hostels and activity centres throughout England and Wales and welcome all but specialise in creating opportunities for young people. As well as memorable holidays and short breaks, we deliver education residentials, group trips, and a variety of volunteering opportunities.

Please note in order to apply for a vacancy with YHA we require an up-to-date CV and a completed on-line application form.

If you require any assistance to submit your application, please email: jobs@yha.org.uk

Or call hostel directly on 01298 84223 and speak with Marta or Sarah.